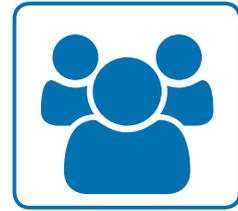


# Conferencing

Act as a coordinated team and make qualified decisions



## Typical Areas of Use



Connect emergency team members (cardiac alarm)



Connect crisis managers



Coordinate hotel evacuation



Call hotel service staff to morning call



Discuss confidential issues securely (e.g. banks)



Coordinate mobile employees (e.g. editors)



Synchronize teams in headquarter & branches



If several persons responsible are involved in a process, it is important that all team members be informed at the same time. This allows them to synchronize with each other and trigger various (auxiliary) measures. This saves time, especially in emergencies, and brings the helpers to the scene more quickly.

### Work together effectively

The 'Conferencing' application module supports rapid decision-making and assistance through various, also automated conferences.

Conference activation can be process-, time- or contact-controlled, but also spontaneously by telephone or via the Operator Tool from a workstation.

## Different conference types with variable security settings

### Chat-Room

Participants can dial in freely, with or without access control

### Meet-me

Same as Chat Room, but activated and terminated by the conference owner

### Ad-hoc

Participants are selected and called as needed

### Preset

Process-controlled automated calling and interconnection of predefined participants, e.g. for emergency conferences

### Progressive

In an ongoing conference, additional participants can be added and called

### Operator-unterstützt

The operator gives/denies the floor and controls parked positions, ad-hoc dialing, own entry/exit, switching functions, etc.

## Product Details

### ☑ Example: Emergency conference

- Dialing an emergency number activates a preset conference: fire dept, plant security and the doctor are called and connected to the caller for a conference call
- Display of the caller's telephone number including the location of mobile subscribers (if locating function is supported)
- Welcome message for the caller and configurable greeting for the called parties
- In case of several simultaneous emergency calls: activation of parallel conferences or inclusion of additional callers in the existing conference

### ☑ Special functions for non-standard applications

- Conference node function, e.g. for emergency switching of unstable mobile connections: automatically re-establish disconnected calls
- MLPP: Disconnection of ongoing telephone calls according to hierarchy levels
- Closed User Groups

- Broadcast call conference for fast, up-to-date information distribution: Only the caller can hear and speak to all participants, all other participants are muted

### ☑ Other features include

- Up to 1,000 conferences with up to 60 predefinable participants
- Up to 20 conferences can be controlled simultaneously
- Parallel dialling of all call numbers of a conference member
- Controlling of conference proceedings and entry (PIN/security code, phone number control)
- Active and passive conference participants (listen only/muted), waiting room with music, participants with master/operator function
- Conferences can be simultaneously activated multiple times (e.g. for emergency numbers)
- Communication logging

## Order Information

Basic functionality with 1 definable conference included in DAKSpro V9 basic license  
TNK:DP9L-CO – Full-featured application Conferencing with up to 1,000 conferences