Self-checking Elevator Emergency Call

Answer emergency calls from elevators reliably and in compliance with legal requirements



According to the current "Betriebssicherheitsverordnung – BetrSichV" (German Industrial Safety Ordinance) all elevators must be equipped with an emergency call control system that enables direct voice communication between the elevator and auxiliary personnel. The 'Self-checking Elevator Emergency Call' helps elevator operators to meet these and other requirements more easily.

- Reliably answer every emergency call from your elevators
- Automate the mandatory emergency plans
- Regularly test the functionality of the elevator emergency call without personnel expenditure



Typical Areas of Use





















Product Details

OPERATION Performance features

- When the elevator emergency call button is pressed: trigger a broadcast call and establish a direct voice connection
- Forwarding and escalation rules ensuring a contact person is always reached and the emergency call is answered immediately
- Individual configuration of the call destination: e.g. reception, central control room and/or mobile staff
- Automation of the emergency plan mandatory for every passenger elevator, including the integration of first aid scenarios, elevator technicians, etc.
- Permanent monitoring of the own availability through IP technology
- Automatic triggering of alarm processes through error messages/SNMP traps

- Regular (once a day) and independent execution of an automatic emergency call simulation (patented): mechanical test of the elevator emergency call button, functional test of the microphone and automatic call of the service technician in case of a negative test result without the need for further personnel
- Logging of the broadcast calls triggered by errors (simulation error, SNMP trap) as well as the alarm broadcast calls triggered by the alarm button: e.g. reaction times, subscribers reached, etc.
- Unlimited range, location independence and easy expandability

Order Information

Order via Scanvest: info@scanvest.de, Phone: (+49) 0511 - 90286-0

No. 7598910000 - Complete package (basic license + hardware) ScanDAKS with control call licenses for 2 elevators

No. 7598910001 – Expansion license ScanDAKS for 2 elevators (option)

No. 7598910002 – Upgrade of ScanDAKS basic license to full DAKSeco basic functionality (option)

No. 7598910003 – 1 year STC software assurance support ScanDAKS (obligatory)