

# DAKS Desktop Client

Call for instant help in a threat situation,  
unnoticed and directly from your PC



## Typical Areas of Use



Emergency rooms  
in hospitals



Authorities, job centers,  
public offices



Hotel check-ins  
and receptions



Department stores  
and shopping malls



Banks and  
savings banks



Time and again, we witness menacing situations at workplaces with public exposure, e. g. when verbal conflicts with angry customers escalate into attacks with psychological or even physical violence. Employers are therefore required to protect their employees at workplaces exposed to the public with effective measures.

### More safety at workplaces with customer contact

The extension 'DAKS Desktop Client' (DDC) for DAKSpro provides an easy to implement and very unobtrusive alarm option for workstations with customer contact. Employees can alert colleagues in neighboring offices, a security service or control center from their desktop and receive help even before a situation escalates.

## 2 ways to trigger alarms intuitively and discreetly



### Virtual alarm button on the desktop

Individually configurable:

- Always show the virtual alarm button in the foreground of all windows
- Permanent display only in the program panel



### key combination on the keyboard

Choose from various unique key combinations

## Product Details

### ✔ Features

- Works concurrently as alarm initiator and alarm receiver
- Intuitive and unnoticed alarm activation with adjustable delay
- Virtual alarm button optionally also always on the top of the screen
- Transmission of details on the place of the incident at the alarm activation through person-related settings
- Assigned alarm receivers additionally signal the alarm raised by the alarm initiator
- Acceptance of emergency calls for alarms raised from another workstation (also PIN-protected)
- With detailed protocolling for the follow-up of an emergency situation
- Monitored communication connections between Server and Client
- Flexible configuration of users and administrators
- Password-protected access with a secure, encrypted connection to the DAKS server
- Designed for PC workplaces with operating systems from Windows 7



Alarms, including location information, are routed to desktops and phones of assigned colleagues.

## Order Information

TNK:DP9L-SABAS – Basic package incl. 50 client licenses (license extensions can be ordered separately.)



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Reliable alerting, information and communication

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