Needs Check
Info Telephone

Find out if the DAKS module 'Info Telephone' is of interest to you. Check all statements that apply to your organization / company:

☐ We regularly have to cope with a high volume of calls in certain events, having to answer mainly similar questions (e.g. about the current state of traffic, weather or fault correction).

☐ We would like to switch to an announcement service when our telephone workstations are not staffed (e.g., outside of business hours) or when we are overloaded by high call volumes during normal operations.

☐ We would like to play different announcements to internal and external callers at the same time.

☐ We would like to enable our callers to listen to more than one announcement, even through a selection dialog (e.g. programming notes, message histories or messages on various topics).

☐ We would like to prepare recurring announcements and store them for regular use (e.g."No malfunction","Malfunction","Lunch break", etc).

☐ We would like to record and play back current announcements ad hoc.

☐ We would like to play different pre-recorded announcements depending on the event (e.g. normal operation, malfunction, crisis).

☐ We would like to activate our announcement services automatically, via contact switches or as part of alerting scenarios.

☐ We would like to enable our employees to listen to previous broadcasts again – including retransmission of display texts.

Even if only one statement applies to you, the DAKS module 'Info Telephone' could be just the right solution for you. Get individual advice from your certified DAKS dealer! Find a DAKS dealer near you at **partners.tetronik.com**.