DAKS Desktop Client

Call for instant help in a threat situation, unnoticed and directly from your PC

Typical Areas of Use

Emergency rooms in hospitals

Authorities, job centers, public offices

Hotel check-ins and receptions

Department stores and shopping malls

Banks and savings banks

Workplaces that are open to the public are often the scene of threatening situations, e.g. when verbal conflicts with angry customers or citizens escalate into psychological or even physical violence. Employers are therefore required to protect their employees in customer-facing roles by implementing effective measures.

More safety at workplaces with customer contact

The extension 'DAKS Desktop Client' (DDC) for DAKSpro provides an easy to implement and very unobtrusive alarm option for workstations with customer contact. Employees can alert colleagues in neighboring offices, a security service or control center from their desktop and receive help even before a situation escalates.

DAKS®
... because it's about **responsibility**!

Ways to trigger alarms intuitively and discreetly

Virtual alarm button on the desktop

Individually configurable:
- Always show the virtual alarm button in the foreground of all windows
- Permanent display only in the program panel

Key combination on the keyboard

Choose from various unique key combinations.

The key combinations can be felt "blindly."

Also possible:

Physical alarm button
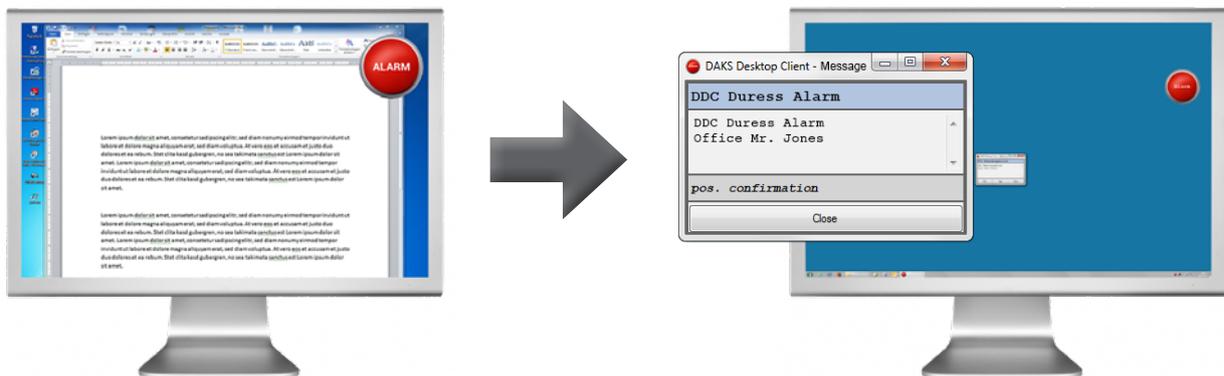
For example, for mounting under a desk

ℹ An alarm can also be triggered via the keyboard or physical alarm button from the lock screen (Windows).

Product Details

⊘ Features

- Works concurrently as alarm initiator and alarm receiver
- Intuitive and unnoticed alarm activation with adjustable delay
- Virtual alarm button optionally also always on the top of the screen
- Transmission of details on the place of the incident at the alarm activation through person-related settings
- Variable acknowledgment possible for the alarm receiver
- Acceptance of emergency calls for alarms raised from another workstation

- With detailed protocol for the follow-up of an emergency situation
- Monitored communication connections between Server and Client
- Flexible configuration of users and administrators
- Password-protected access with a secure, encrypted connection to the DAKS server
- Suitable for PC workstations with the latest Windows operating system
- Support for up to 3.000 simultaneous DMC/DDC users

Alarms, including location information, are routed to desktops and phones of assigned colleagues.

Order Information

- TNK:DP9L-SABAS – Smartphone access incl. 50 Gateway access licenses for simultaneously active DMC/DDC users
  or alternatively
- TNK:DP9L-SA10BAS – Smartphone access incl. 10 Gateway access licenses for simultaneously active DMC/DDC users
- TNK:DP9L-SA50GA – 50 gateway access licenses for 50 additional concurrently active DMC/DDC users

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Reliable alerting, information and communication

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