

# DAKSpro with Teams

Receive and respond to DAKS alerts on Microsoft Teams



## Typical Areas of Use



Hospitals & nursing homes



Industry & trade



Authorities



Supplying industry



Hotels & organizers



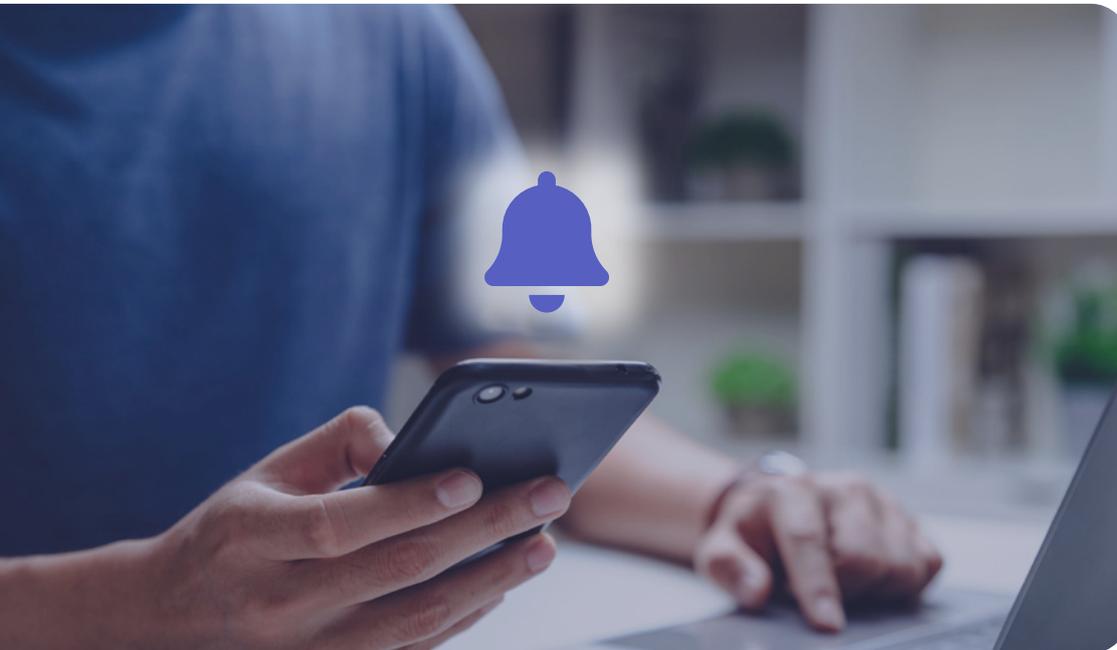
Banks & financial services



Airports & public transport



Fire depts, police forces, crisis management



By linking DAKSpro to Microsoft Teams, the tried-and-tested DAKS alerting system can be easily integrated into existing Teams environments. DAKS alarm messages are displayed as chat messages in the familiar Teams platform and can be "edited" from here – for example, to quickly confirm DAKS alarm texts positively/negatively or to dial into a DAKS audio conference.

### Advantages of using Teams in combination with DAKS:

- Hassle-free integration into existing Teams environments
- Monitored connection to Microsoft Teams (alarm possible in case of interruption)
- Simple allocation of Microsoft Teams during DAKS administration
- Simultaneous use of multiple Teams terminal devices per user (smartphone/tablet/PC)
- Easy confirmation via predefined buttons (positive/negative/voice)
  - Fast, direct feedback to DAKS for escalation or the end of a broadcast
  - Dial-in to audio conference from broadcast calls possible (voice key)
- Central DAKS logging and individual chat history per user

## Display examples for various DAKS feedback messages

**tetronik – URGENT** now

Alarm Air Condition:   
Air conditioning on the 3rd floor is faulty.  
Take care of this malfunction!

### Popup on smartphone

tetronik GmbH 11:31

 Alarm Air Condition:   
Air conditioning on the 3rd floor is faulty.  
Take care of this malfunction!

Type a new message     

### Chat message on smartphone or desktop

#### Further examples of information that can be displayed:

- Status of the alarm message (received/ended/cancelled)
- Feedback on availability (reached/not reached)
- Details of confirmations made (positive/negative)

## Oder Information

The DAKSpro interface to Microsoft Teams can be used exclusively by SWA customers (free of charge until the end of 2026).

**Please note:** Special DAKS features for signaling on the terminal (different notification tones, volume levels, prioritization of chat messages, etc.) are currently not available for Teams.