

DAKS Desktop Client

Call for instant help in a threat situation,
unnoticed and directly from your PC



Typical Areas of Use



Emergency rooms
in hospitals



Authorities, job centers,
public offices



Hotel check-ins
and receptions



Department stores
and shopping malls



Banks and
savings banks



Workplaces that are open to the public are often the scene of threatening situations, e.g. when verbal conflicts with angry customers or citizens escalate into psychological or even physical violence. Employers are therefore required to protect their employees in customer-facing roles by implementing effective measures.

More safety at workplaces with customer contact

The extension 'DAKS Desktop Client' (DDC) for DAKSpro provides an easy to implement and very unobtrusive alarm option for workstations with customer contact. Employees can alert colleagues in neighboring offices, a security service or control center from their desktop and receive help even before a situation escalates.

Ways to trigger alarms intuitively and discreetly



Virtual alarm button on the desktop

Individually configurable:

- Always show the virtual alarm button in the foreground of all windows
- Permanent display only in the program panel



Key combination on the keyboard

Choose from various unique key combinations.

The key combinations can be felt "blindly."

Also possible:



Physical alarm button

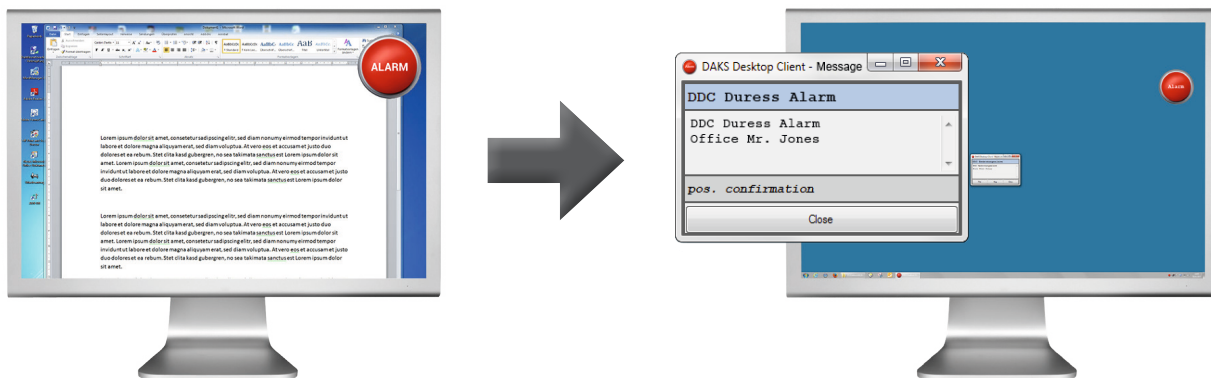
For example, for mounting under a desk

 An alarm can also be triggered via the keyboard or physical alarm button from the lock screen (Windows).

Product Details

✓ Features

- Works concurrently as alarm initiator and alarm receiver
- Intuitive and unnoticed alarm activation with adjustable delay
- Virtual alarm button optionally also always on the top of the screen
- Transmission of details on the place of the incident at the alarm activation through person-related settings
- Variable acknowledgment possible for the alarm receiver
- Acceptance of emergency calls for alarms raised from another workstation
- With detailed protocol for the follow-up of an emergency situation
- Monitored communication connections between Server and Client
- Flexible configuration of users and administrators
- Password-protected access with a secure, encrypted connection to the DAKS server
- Suitable for PC workstations with the latest Windows operating system
- Support for up to 3.000 simultaneous DMC/DDC users



Alarms, including location information, are routed to desktops and phones of assigned colleagues.

Order Information

- TNK:DP9L-SABAS – Smartphone access incl. 50 Gateway access licenses for simultaneously active DMC/DDC users or alternatively
- TNK:DP9L-SA10BAS – Smartphone access incl. 10 Gateway access licenses for simultaneously active DMC/DDC users
- TNK:DP9L-SA50GA – 50 gateway access licenses for 50 additional concurrently active DMC/DDC users



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Reliable alerting, information and communication

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