

# Needs Check

## DAKS Desktop Client



Find out if the DAKS module 'DAKS Desktop Client' is of interest to you.  
Check all statements that apply to your organization / company.

- We have workstations with customer contact / public traffic in our company / organization (e.g. public authorities, citizens' offices, job centers, financial institutions, shopping facilities, emergency rooms, gateways, or reception areas).
- We need a particularly discreet alarm option, e.g. to have colleagues join others in escalating customer conversations "as if coincidentally" without potentially offending the customer with an obvious alarm trigger.
- We are looking for an alternative or supplement to physical emergency buttons, -levers, or foot switches, e.g. because they are too conspicuous, impractical, disturbing or for other reasons insufficient.
- We want or need to avoid additional cabling and connection installations and therefore prefer an easy to implement emergency button solution.
- We want to direct the alarm of an employee to colleagues in neighboring offices, e.g. to their phones and screens, including exact information on where the person asking for help is located.
- We value detailed logging of all alarm processes, e.g. in order to use these as evidence for criminal proceedings against violent offenders in escalated cases.

Even if only one statement applies to you, 'DAKS Desktop' Client could be just the right solution for you. Get individual advice from your certified DAKS dealer!  
Find a DAKS dealer near you at [partners.tetronik.com](https://partners.tetronik.com).