

DAKS-Pro Application Module Conferencing

Coordinated action in a team and qualified decision-making

If several persons responsible are involved in a process, it is important that all team members be informed at the same time. This allows them to synchronize with each other and trigger various (auxiliary) measures. This saves time, especially in emergencies, and brings the helpers to the scene more quickly.



The 'Conferencing' application module supports rapid decision-making and assistance through various, also automated conferences. Conference activation can be process-, time- or contact-controlled, but also spontaneously by telephone or via the Operator Tool from a workstation.

Increase Safety through Quick Help — Work Together Effectively

 Interconnect crisis managers	 Communication between teams in HQ & branches
 Connect people with their helpers	 Exchange with editors on the road
 Mobilize emergency teams, e.g. code team	 Synchronize distributed project teams

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Different conference types with variable security settings

Chat Room

Participants can dial in freely, with or without access control

Meet-me

Same as Chat Room, but activated and terminated by the conference owner

Ad-hoc

Participants are selected and called as needed

Preset

Process-controlled automated calling and interconnection of predefined participants, e.g. for emergency conferences

Progressive

In an ongoing conference, additional participants can be added and called

Operator-controlled

The operator has complete control: Give and deny the floor, parked positions, ad-hoc dialing, own entry/exit, switching functions, etc.

Product details

☑ Example: Emergency conference

- Dialing an emergency number activates a preset conference: fire dept, plant security and the doctor are called and connected to the caller for a conference call
- Display of the caller's telephone number including the location of mobile subscribers (for locating function, if supported)
- Welcome message for the caller and configurable greeting for the called parties
- Continuation of the conference call, even if the caller hangs up prematurely
- In case of several simultaneous emergency calls: either activation of parallel conferences or inclusion of additional callers in the existing conference

☑ Special functions for non-standard applications

- MLPP support: Disconnection of ongoing telephone calls according to hierarchy levels
- Support of Closed User Groups

- Broadcast call conference for fast, up-to-date information distribution: Only the caller can hear and speak to all participants, all other participants are muted.
- Conference node function, e.g. for emergency switching of unstable mobile connections: Connect local conferences to a single large conference and automatically re-establish disconnected calls

☑ Other features include

- Up to 1,000 conferences with up to 60 predefinable participants
- Up to 20 conferences can be controlled simultaneously
- Comprehensive parameterization options for controlling conference proceedings and entry (PIN/security code, phone number control)
- Active and passive conference participants (listen only/muted), waiting room with music, participants with master/operator function
- Conferences can be activated multiple times with optional substitute conferences (e.g. for emergency numbers)
- Communication logging

Order information

TNK:A8-CO – Application 'Conferencing'